

SysOps and Operations Specialist

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Company: Tanqeeb

Location: Bahrain

Category: computer-and-mathematical

Job Purpose:

All IT Operations on ILA Banking applications deployed on AWS Cloud

First level support on ILA Banking applications

First level and 2nd level support on AWS Infrastructure and Operations

Backups management on AWS cloud and on On-Premises

Apply patches and implement baselines in co-ordination with System admins and Information Security

Patching and CIS baselines AWS resources

AWS resource deployments using Terraform, Cloud formation, Python & Shell scripts

Manage Infrastructure as code and cloud agnostic

Working on tasks for various projects

Principal Responsibilities, Accountabilities and Deliverables of Role:

Responsible for the operation, monitoring, and support of Bank ABC operations on Cloud

Responsible for the operation, monitoring, and support of Bank ABC operations on premises

First level support for banking applications deployed on Cloud and on-premises

Prioritize issues and address the top faults proactively under minimum supervision

Create and maintain operational documentation for infrastructure

Configure and maintain the monitoring and reporting platforms

Patching the Windows and RHEL servers on the cloud IAAS & on-premises

Develop Backups strategy for Backups on the cloud for Windows and RHEL virtual machines

and databases

Performing Backup and restore using AMI and EBS

Works with the IT security team to implement Cloud-related security and compliance policies

Works on projects as assigned, including sizing, planning and implementation activities.

Create effective documentations on the bank infrastructure in cloud.

This job role requires working on a shift basis

Knowledge:

3+ years solid experience on administrating AWS Cloud

Experience in administrating cloud platforms like AWS & Azure with emphasis on AWS.

Experience in Configuration Management (one of Ansible, Puppet, or Chef)

Experience in IaC tools (one of CloudFormation, terraform, or Pulumi).

Experience in programming language (one of Python, go or PowerShell)

Amazon RDS and knowledge of MSSQL/Oracle

Knowledge of AWS Systems Manager Patch Manager

Knowledge of DevOps, GitHub, Jenkins CI/CD, docker & Kubernetes. will be added advantage.

Experience:

Degree in Computer science or equivalent experience with 2-5 years of proven IT Operations related experiences. A previous experience in 7*24 operation environments is desirable.

Experience working in financial services, banking or other fast paced 24/7 regulated financial organizations

Excellent customer service and interpersonal skills,

Excellent verbal and written communication skills,

Strong documentation and automation skills,

Excellent troubleshooting, root cause analysis and permanent problem resolution skills,

Ability to handle multiple tasks in a fast-paced environment,

Required Skills:

Red Hat Certified System Administrator

AWS Certified Solutions SysOps Administrator – Associate

Microsoft Certified Solutions Associate

Additional Skills (a plus):

Cisco Certified Network Associate

AWS Certified Solutions Architect

AWS Certified DevOps Engineer - Professional

Certified Kubernetes Administrator

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