

Persian VRI/OPI Interpretation Vacancy - Manama

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Company: Future Group

Location: Manama

Category: arts-design-entertainment-sports-and-media

We are hiring Persian< >English OPI/VRI Interpreters

If you are passionate about different languages and interpretation, we need you!

We are looking for professional remote interpreters who want to join an international company and be a great help to the community.

An Over-the-Phone Interpreters (OPI) /Video Remote Interpreters (VRI) in Future Group Translation and Localization Services provide accurate communication between non-English and English speakers during the calls. They carry out exclusive service in different fields and industries and assure transparency during the conversation.

Interpreters in Future Group Translation and Localization Services are linguistic experts, fast workers when it comes to the information mentioned during the call, and renowned for their high level of tolerance, accuracy, and expertise.

After you familiarize yourself with the following description of the position, you can click Apply now and send us your resume and certificate in PDF or Word files.

Locationworldwide

Your responsibilities:

Answer calls in a professional manner, acting according to the Interpreter's code of conduct.

Be always prepared to take notes during a call.

Be aware of the specific vocabulary of the industry the interpreter works with (healthcare and medical one, specifically).-You will be trained for that.

Rendering all messages accurately and completely, without adding, omitting, or substituting.

Provide the highest level of customer service during interpreting

Facilitate communication between Limited English Proficient and Client by rendering accurate and complete interpretation of the message. Applying standards of practice

Go into internal professional training.

Be eager to get new professional certifications.

Communicate and report to your team leader.

Comply with dress code requirements for video remote interpreting.

Your background and experience:

Fluent in source language (English) and Native in target language Persian.

1+ years of over the telephone interpretation experience in a well-known interpretation company is a plus, but not mandatory.

Good knowledge of medical terminology is a plus, but not mandatory.

Awareness in legal terminology is a plus.

International certifications in the healthcare industry are a plus (PICS, ALTA, HIPAA, etc.).

High school diploma in your native language.

High emotional intelligence and tolerance to different cultures.

High level of communication, listening, note-taking, and memory retention skills.

Technical requirements:

As this position is fully remote, you should comply with several technical requirements for your computer. We need to be sure, that your home office will work effectively.

Internet

Dedicated high-speed, private, and secured internet connection.

Minimum download speed 10 Mbps (megabits per second)

Minimum upload speed 3 Mbps (megabits per second)

Wired Internet, Ethernet Port **(Wi-Fi is not allowed)**

Systems

Minimum Windows 10 operating system

Computers with dual core, 2 GHZ processor, like an Intel Core i5 or superior

8 GB RAM memory minimum

Equipment

Single device (computer or laptop) which can run required systems (see #2) (**external devices, such as cell phones or tablets, are permitted**)

External monitors and connectors (if applicable).

Computers must operate in “High Performance” mode, not “balanced” or “power saver”.

Power adapter plugged in and not operating on battery.

Chromebook, or Mac is **not allowed**.

USBHeadphones Use a noise cancelling, **wired** headset with a built-in microphone (no wireless/Bluetooth headphones). The microphone should stay in place once adjusted. No 3.5mm adapter. Bluetooth and other wireless headsets are **not allowed**.

What we offer you:

Fully remote position with a clear schedule.

Full-time position (business and weekend hours).

Immediate availability to start working after onboarding.

Internal Certified training.

Monthly fee payments.

Contract type of employment.

If you choose to work with Future Group Translation and Localization Services you will get into a friendly team, that supports each other, actively communicates, has its own corporate culture, and achieves the goals together!

About us:

Founded in 1994, Future Group has grown into one of the world’s most trusted translation and localization expert houses

across the globe.

We have successfully established a global reputation for meeting our clients’ requirements in the most beneficial and

cost-effective way.

With a high-tech translation memory software technology, ISO certification and access to translators for any language

and business application, Future Group has earned a reputable image all across the language services market.

Send us your resume. If your expertise complies with the requirements listed above, our Talent Acquisition Team will contact you by email to explain in detail the pay rates, schedules, and other working conditions.

We will be happy to welcome you to our team!

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