

## Guest Relations Executive - Food & Beverage - Jumeirah Gulf of Bahrain Resort & Spa

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Company: Jumeirah

Location: Bahrain

Category: other-general

### About Jumeirah & the Hotel:

Jumeirah Group, a member of Dubai Holding, has been making a distinguished impact on the global hospitality market for more than two decades with its Stay Different™ brand promise. Its award-winning destinations, such as the iconic Burj Al Arab Jumeirah, position service beyond expectations, elevated dining destinations and surprising architecture and design at the heart of every guest experience.

Today, Jumeirah operates a world-class portfolio of 23 properties across the Middle East, Europe and Asia and employs over 8,000 colleagues, representing over 106 nationalities. As Jumeirah continues to expand its global portfolio and scales up its operations to the next level of growth, it remains fully committed to developing and empowering our colleagues to excel in world class environments.

Jumeirah is committed to embedding equality, diversity, and inclusion in all its practices, embracing a culture that celebrates diversity.

**Jumeirah Bahrain Gulf Resort and Spa** is an idyllic getaway situated majestically on the shores of the Gulf and takes its architectural inspiration from the gentle movements of the sea. The resort's cluster of villas and elegantly designed rooms, along with the award-winning Talise Spa, offers a sanctuary for travelers looking to recharge and embark on a journey for wellbeing. Bahrain presents itself as a destination for the ultimate Middle Eastern experience, with its rich heritage of beautiful forts and charming bazaars blending perfectly with an inspirational vision for the future. The resort harmonises Jumeirah's promise of unparalleled

hospitality with the wonder of the destination, providing a true beachside escape in the heart of culture. Set to exceed all guest expectations, the resort and spa is an oasis for nature-loving friends, families and couples hoping to disconnect from the chaos of everyday life.

**About the Job:**

An opportunity has arisen for a dynamic Guest Relations Executive role to join Jumeirah Gulf of Bahrain Resort & Spa Family.

The main duties and responsibilities of this role:

Pick up the daily menus and insert them properly in their covers.

Inspect every menu and list to ensure their immaculate condition and appearance.

Developing a complete working knowledge of the menus, menu ingredients and what is unavailable for the day.

Assign seating taking into account service standards.

Knowing the server stations, their daily assignments, their personal timing patterns and their maximum workload capacity.

Maintaining a station chart and cover count for the restaurant.

Ensuring each guest receives the highest quality of service.

Greeting each guest promptly, courteously, graciously with eye contact, a smile and good posture.

Handling guests without reservations or those waiting for others to join them.

Handling lost and found items.

To seat reservations promptly at a table pre-set for the number in the party.

**About You:**

The ideal candidate for this position will have the following experience and qualifications:

Hotel School Degree or Diploma

A minimum of 1 year experience in similar role.

Multi-Culture environment experience

A minimum of 2 years' experience working in 5-star international luxury environment

Presentable and with great communication skills

Middle East Experience

### **About the Benefits:**

We offer an attractive tax-free salary, paid in Bahraini Dinar (BHD), the local currency of Bahrain. In addition, we offer reduced hotel rates across our properties globally, excellent leave and health care package, flights home, accommodation allowance, life insurance, 50% discount off Jumeirah F&B Outlets and reduced hotel rates

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- 3. Guest Relations Executive - Food & Beverage - Jumeirah Gulf of Bahrain Resort & Spa Jobs Bahrain** ↗
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