

Assistant Director of Food & Beverage

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Company: Accor

Location: Bahrain

Category: other-general

Company Description

Mantis, part of the Luxury & Lifestyle division of Accor, is a leading, conservation-focused hotel group with curated hotels, eco-lodges and waterways experiences located all over the world. Sustainable travellers have been enjoying eco-tourism, safaris and adventure travel with Mantis since 2000. Rooted in conservation, Mantis pursues sustainable business practices and develops tourism products that are respectful of the environment and communities in which they operate. Whether small and intimate or vast and complex, on a sweeping African plain, beach-side escape or bustling city, each is an exceptional place for guests to find themselves. While uniquely different in the experiences they offer, all are linked through a collective obsession to be extraordinary, to be rare in a world that mass-produces sameness.

Job Description

Assistant Director of Food & Beverage

As the In-Charge of the Food & Beverage department and reporting to the Director of Operations, the Assistant Director of F&B is pivotal in ensuring exemplary service standards and operational efficiency. They oversee day-to-day operations, drive innovative promotions, and support all F&B departments in meeting financial and operational targets.

Responsible for budget preparation and adherence, they implement cost controls and contribute to strategic planning. Focused on guest satisfaction, they lead staff development initiatives and ensure compliance with standards and safety policies. This role plays a

crucial part in maintaining service excellence and fostering growth within the F&B division.

What is in it for you:

Unleash the excitement: enticing rewards and unbeatable benefits are waiting for you!

Ignite your skills with our cutting-edge Academies for rapid professional growth.

Cultivate your talents and watch your career flourish, locally and globally.

Drive change through impactful Corporate Social Responsibility activities.

Immerse yourself in a vibrant work environment with extraordinary colleagues.

Join us on a direct path to success as we skyrocket to new heights!

Key Responsibilities:

Service Excellence and Standards Compliance : Consistently offer professional, friendly, and engaging service, while leading and managing the day-to-day operations of the Food & Beverage Division to ensure all service standards are followed, and ensuring the implementation of standards in guest service while constantly seeking out ways to improve product and service, as well as increase volumes and profits.

Strategic Management : Drive innovative promotions, menus, and concepts, creating a destination of choice for both Hotel and external guests, while leading and supporting all Food & Beverage departments in the achievement of their financial and operational targets, and assisting in the preparation of the annual strategic plan and achieving the goals and targets therein.

Financial Management : Prepare annual budgets and administer them in a fiscally responsible manner, implementing effective control of food, beverage, labor, and operating expenses throughout the F&B division.

Team Development and Management : Oversee the selection, training, and development of all Colleagues to ensure timely recruitment and career growth.

Policy Adherence and Safety : Follow department policies, procedures, and service standards, as well as all safety policies, and assist with other F&B functions and tasks as required.

Qualifications

Experience: A minimum of 8 years in a food and beverage management role, preferably in luxury hotel or resort settings, particularly in the Middle East. Michelin star experience is required.

Education : Bachelor's degree in hospitality management or a related field is preferred.

Financial Acumen: Exhibits a demonstrated success in financial matters, including revenue generation, cost control, and achieving financial targets.

Communication Skills: Displays excellent communication and interpersonal skills, capable of building strong relationships with guests, team members, and suppliers.

Technical Proficiency : Proficient in F&B management systems, POS systems, and other relevant software.

Additional Information

Our commitment to Diversity & Inclusion: We are an inclusive company and our ambition is to attract, recruit and promote diverse talent.

Why work for Accor? We are far more than a worldwide leader. We welcome you as you are and you can find a job and brand that matches your personality. We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

About Mantis Collection: Mantis is a boutique hospitality group that was founded by conservationist Adrian Gardiner in 2000, with its main focus predominantly in Africa and the Middle East. Mantis grew from Adrian's vision to restore and rewild degraded farmland which he developed into a widely-acclaimed Private Game Reserve. This was the first private game reserve in the Eastern Cape and the beginning of eco-tourism in a poverty-stricken province that had few opportunities outside of commercial farming. Adrian and the Mantis team successfully created a place where man and nature could co-exist sustainably. From this initial success, the Mantis model was then developed worldwide, understanding that consumers could use the Mantis portfolio as a mark of quality, consistency and character. Today the diverse portfolio of handpicked properties links up to create travel

journeys, which offer guests the opportunity to experience the essence of the location in a setting of tailored luxury. Rooted in conservation, Mantis pursues sustainable business practices and develops tourism products that are respectful of the environment and communities in which they operate.

Do what you love, care for the world, dare to challenge the status quo! **#BELIMITLESS**

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